Making New Jersey

strong

PSE&G

We make things work for you.

Date: 2015

Dear PSE&G customer:

New Jersey's gas and electric infrastructure is on its way to becoming stronger, safer and more resilient thanks to approval of PSE&G's Energy Strong Program. This $1.22 billion program will allow PSE&G to proactively protect and strengthen its electric and gas systems against severe weather damage like the state experienced during Hurricane Irene and Superstorm Sandy.

As part of Energy Strong, PSE&G will be installing new gas mains in your area, replacing older cast iron main with new plastic pipe in or near flood areas. These new pipes will help prevent water from entering the mains, increasing the reliability of gas service in these locations. In addition, PSE&G will be upgrading associated service lines that carry the gas to homes and businesses. Once this work is done, our gas system in these areas will be better protected during future storms.

- **To upgrade the gas mains, it will be necessary to dig trenches in the roadway to install the new gas pipe.** As a result, there may be road closures and/or detours. At the end of each workday, the trenches will be filled in. Plates will be secured on any other open areas so people can safely drive and walk. We may also need to temporarily store material in the area required to complete our work.

- **To upgrade your gas service, we will need to access the piping inside your home.** The piping will need to be worked on prior to and/or the same day as the gas main is upgraded. We will need access to the meter and the entrance of your gas service.

- **Once the gas mains are upgraded, PSE&G will need to access customers' homes to connect their service and meter to the new gas main**. PSE&G will contact affected homeowners to arrange a date and time to do the work. During this reconnection, these customers will be without gas service for approximately four hours. We regret any inconvenience this may cause. Also, the amount of excavation that is required to access and connect your service line to the new gas main depends on the path and configuration of your service line.

- **Once the work is completed, we will properly fill and restore streets, sidewalks, driveways and lawns.** The final restoration process will normally be done within 90 days after the installation is completed, conditions permitting, to allow for proper settlement and assure that the repairs are long lasting.

Thank you for your patience and cooperation as we work to build the resiliency into our system needed to withstand the kind of severe weather that has devastated our state in recent years.

For more information about Energy Strong, visit pseg.com/energystrong. For questions about the work being done in your area, please call 201-967-5340. Once the work has started, you may also speak to the supervisor on the job site.

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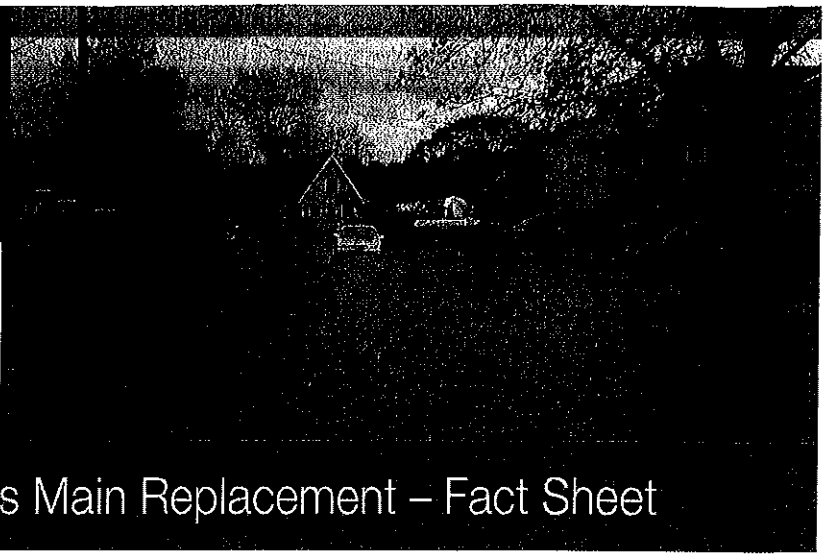

Gas Main Replacement – Fact Sheet

During the next two years, PSE&G will invest $350 million to replace and modernize 250 miles of low-pressure cast iron gas mains in or near flood areas. This work is part of the utility's Energy Strong infrastructure program to protect and strengthen its electric and gas systems against severe weather conditions.

The new gas mains will be resistant to water infiltration, increasing the reliability of gas service in those locations. In 2014, crews will replace 88 miles of gas mains in Bergen, Essex, Hudson, Mercer, Middlesex, Passaic and Somerset counties. Here's what customers can expect from the project:

- If work will be done in front of your property, **you will be notified** ahead of time.
- **Work will be done from 7 a.m. to 8 p.m. Monday through Saturday,** conditions permitting.
- **Crews will replace old cast iron mains** with modern ones made from plastic. This will involve digging trenches in the roadway, and as a result **there may be temporary road closures and/or detours.**
- **If necessary, service lines that bring gas to individual homes and businesses will also be upgraded.** This will involve digging in the street, at the meter and, in some cases, along the service line.
- **Crews will install new meters where existing meters are scheduled for replacement and regulators for each customer along a new main.** PSE&G will contact property owners to arrange a date and time to allow access. Please note that customers will be without gas service for approximately four hours while this work is completed.
- **Upon completion of the project, PSE&G will restore the property to its original condition.**

More information about the project and updated work locations is available at **www.pseg.com/energystrong.**

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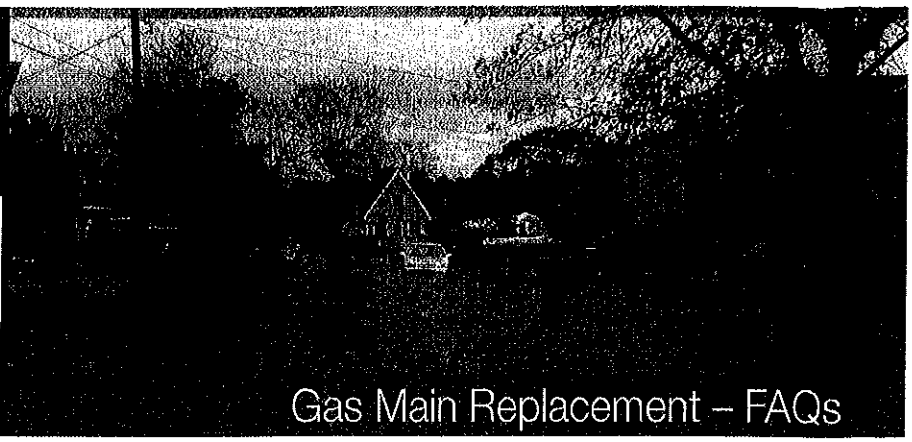

Gas Main Replacement – FAQs

Below is some important information from Public Service Electric & Gas (PSE&G) to our neighbors, customers and business owners. To continue to provide you with safe, highly reliable service, we are upgrading the natural gas mains in certain parts of your municipality that are prone to flooding during severe weather. Portions of PSE&G's gas distribution system are being replaced as part of our Energy Strong program to strengthen and protect our infrastructure from severe weather. This may also involve replacing the service line that brings gas to you or your neighbor's home or business.

Where and when is this project taking place?
- Work will take place along a number of streets, with a majority of the installation occurring in the road surface. The full list of streets and our timetable for this work can be found at www.pseg.com/energystrong.

Will you be replacing my meter as a result of this work?
- Your gas meter may be replaced depending on its age or condition. If the meter is replaced, a qualified PSE&G employee will complete the meter exchange.

Will PSE&G or its contractors need to access my home?
- Yes. Once the gas mains are upgraded, PSE&G will need to access customers' homes to connect their service and meter to the new main. PSE&G will contact homeowners to arrange a date and time to do the work.

Will I need to be home while this work takes place?
- We will need access to your property to complete the service connection.

Will my natural gas service be interrupted during this work?
- Yes. When PSE&G reconnects customers' services and meters to the new gas mains, these customers will be without gas service for approximately four hours. We regret any inconvenience this may cause.

Will there be any road closures as a result of this work?
- There may be road closures and/or detours during construction. PSE&G and its qualified contractors will follow all NJDOT regulations and federal traffic codes during construction activity. Local police will be on the scene to direct all vehicle and pedestrian traffic.

What hours will crews be performing this work?
- Work will take place Monday through Saturday between the hours of 7 a.m. to 8 p.m., conditions permitting.

Will excavation work occur in front of my home?
- Yes, excavations will be required at the gas main and in the event your service line needs to be replaced.

Will I have continuous access to my property, including my driveway?
- Yes, you will always have access to your property.

Will there be any disruption to my property?
- Every effort will be made to minimize the impact to your property. PSE&G may have to dig on your property to replace your gas service. However, any disturbances will be restored upon completion of service work. Grass areas will be repaired and any concrete or asphalt openings will be temporarily patched until final restoration work can be scheduled.

How did you determine which gas mains would be replaced this year?
- We are targeting gas mains in known flood areas that were directly impacted by previous storms like Hurricane Irene and Superstorm Sandy. These mains may also be in designated FEMA flood zones.

Are there any dangers associated with this project?
- Safety is PSE&G's top priority. PSE&G, along with the contractors working on this project, will take every measure possible to ensure public safety while we complete this work. Crews will be using work area protection including traffic cones, utility work signs, and barriers to allow the job to be done safely.

Is PSE&G performing this project or subcontracting the work?
- PSE&G, along with qualified contractors, will perform this work.

Who can I contact if I have questions about the project?
- If you have questions or would like more information about this project, please visit our project website at www.pseg.com/energystrong.

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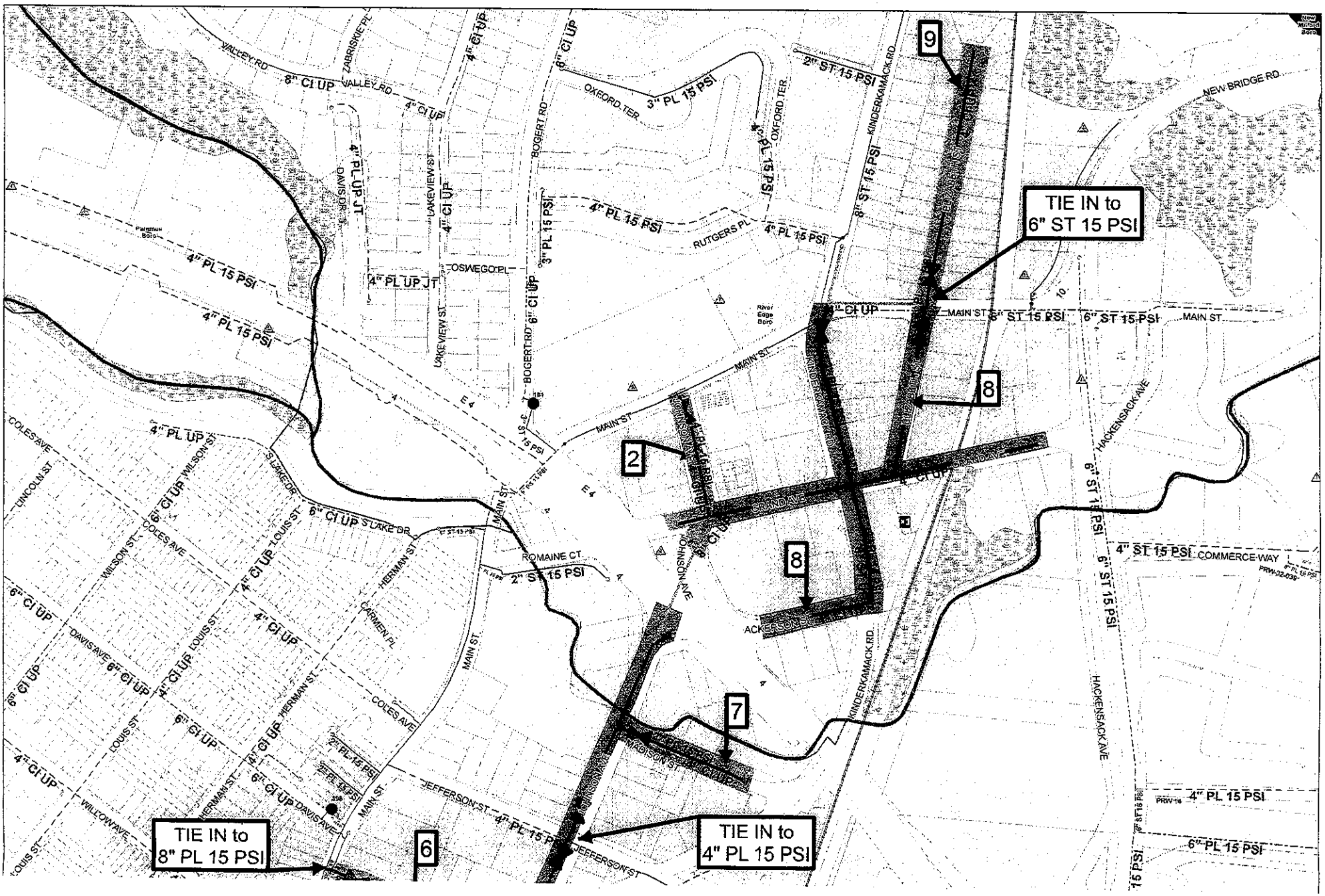
ES Job #	Job #	Job Priority	Street	Town	Between Street 1	Between Street 2	Done By	Install Type	Install Size (in)	Total Install Length (ft)	# Serv.	Program	Abandon Size (in)	Abandon Type	Pressure (psi)	Total Abandon Length (ft)	Uprate Footage (0)
ES-17	OR-9	C	Ackerson St	River Edge	Kinderkamack Rd	300' e/o Kinderkamack Rd	CON	PL	2	300	3	CI	6	CI	UP	300	0
ES-17	OR-9	C	Elizabeth St	River Edge	Grand Ave	End	CON	PL	2	1340	13	CI	4	CI	UP	1340	0
ES-17	OR-9	C	Grand Ave	River Edge	Rte 4	Hackensack Ave	CON	PL	2	1130	11	CI	4, 8	CI	UP	1130	0
ES-17	OR-9	C	Johnson Ave	River Edge	Hackensack Border	Grand Ave	CON	PL	4	650	7	CI	8	CI	UP	650	0
ES-17	OR-9	C	Johnson Ave	River Edge	Grand Ave	Main St	CON	PL	4	405	4	CI	4	CI	UP	320	0
ES-17	OR-9	C	Kinderkamack Rd	River Edge	Rutgers Pl	Ackerson St	CON	PL	4	920	9	CI	4, 6	CI	UP	1125	0
ES-17	OR-9	C	Main St	River Edge	Kinderkamack Rd	Elizabeth St	CON	PL	0	0	3	CI	4	CI	UP	315	0
ES-17	OR-9	C	Rte 4 Onramp	River Edge	Johnson Ave	Rte 4 E	CON	PL	2	65	1	CI	4	CI	UP	65	0

Energy Strong OR-9