

LEAD PIPE REPLACEMENT AT YOUR PROPERTY

Date: _____ Property Address: _____

Work Order # _____

Este es un aviso de Veolia. Favor de Comunicarse con nosotros al 800-422-5987 si necesita una copia de esta carta traducida.

At Veolia, the quality of your drinking water is our priority. The portion of the service line owned by you (the pipe that runs from curb to your home or business) contains lead materials and should be replaced.

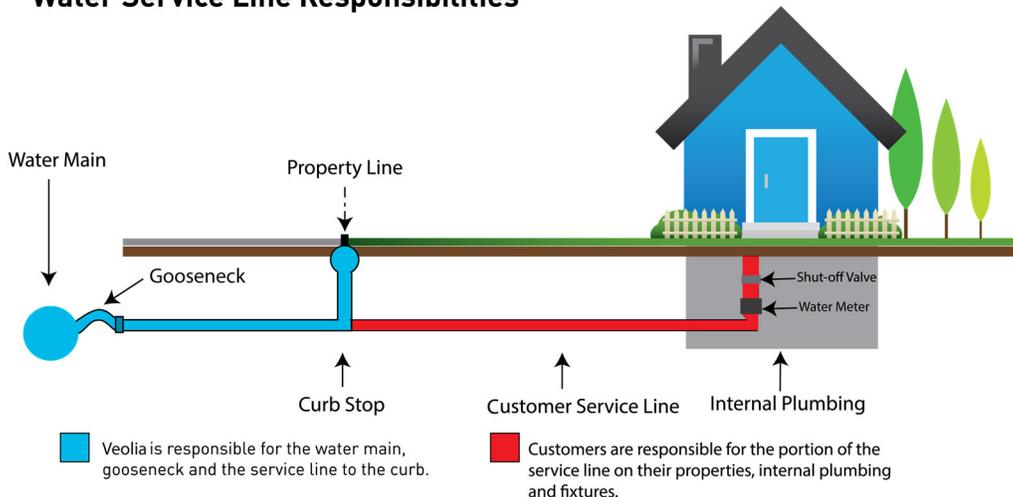
We will replace the pipe at no cost to you.

Property owners: Please fill out the form on the next page within the next 10 days so this important work can proceed. If you are not the property owner, please contact us at (800) 422-5987 to provide the appropriate contact information. Only the property owner can agree to work on their property.

A few details:

- **Replacement will protect you and your family from the potential for exposure to lead.**
- Veolia owns the service line from the main to the curb while the property owner owns the portion from the curb to the building. Due to recent legislation, we are allowed to offer free replacement of the customer-owned portion, **a savings of thousands of dollars for you.**
- If you choose not to have your line replaced, you may be exposed to higher levels of lead in the drinking water.

Water Service Line Responsibilities



Thank you and please contact us at 800-422-5987 if you have any questions.

CONFIRMATION FORM

PROPERTY OWNERS, please return this completed form to Veolia Customer Service, 69 DeVoe Place, Hackensack, NJ 07601 or by email: NJRegulatedLeadandCopperGroup@veolia.com

CHECK ONE:

- _____ **Yes - I would like Veolia to replace the portion of the service line that I own for free.**
After we receive this signed notice, we will schedule an appointment for an assessment of the project. We will need access to your home to complete the new connection and the work will require some excavation outside, which we will repair in-kind. After the replacement, you will need to run water in your home to flush out any particles that were disturbed during the removal of the lead line.
- _____ **No – I decline to have my portion of the service line replaced at this time.** I understand that if Veolia replaces the Veolia-owned portion of the service line, there may be a temporary increase in lead in the drinking water related to this replacement process. I understand the health risks associated with having a lead service line and do not hold Veolia accountable for any future health-related concerns that may result from my lead service line.

Printed Name of Property Owner	Signature of Property Owner
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Date	Daytime Telephone Number
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Email Address

Property Address	City, State, Zip
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Veolia Work Order Number: _____

Program Type: Road Paving Targeted Other _____

WHAT CAN I DO TO REDUCE EXPOSURE TO LEAD IN DRINKING WATER?

Lead can cause serious health problems if too much enters your body from drinking water or other sources. It can cause damage to the brain and kidneys and can interfere with the production of red blood cells. The greatest risk of lead exposure is to infants, young children, and pregnant women. Scientists have linked the effects of lead on the brain with lowered IQ in children. Adults with kidney problems and high blood pressure can be affected by low levels of lead more than healthy adults.

Steps you can take to reduce exposure to lead in drinking water:

- **Run the cold water to flush out lead.** Let the cold water run from the tap before using it for drinking or cooking any time the water in the faucet has gone unused for more than six hours. The longer the water resides in plumbing the more lead it may contain. The larger the home or building and the greater the distance to the water main in the street, the more water it will take to flush properly. Although flushing the toilet or showering flushes water in part of the plumbing system, you still need to flush the water in each faucet before using it for drinking or cooking. Flushing tap water is a simple and inexpensive measure you can take to protect your health. It usually uses less than one gallon of water.
- **Use cold, flushed water for cooking and preparing baby formula.** Because lead from lead-containing plumbing materials and pipes can dissolve into hot water more easily than cold water, never drink, cook, or prepare beverages, including baby formula, using hot water from the tap. If you have not had your water sampled or if you know your water has lead, it is recommended that bottled or filtered water be used for drinking and preparing baby formula.
- **Do not boil water to remove lead.** Boiling water will not reduce lead; however, it is still safe to wash dishes and do laundry. Lead will not soak into dishware or most clothes.
- **Look for alternative sources or treatment of water.** You may want to consider purchasing bottled water or a water filter. Read the package to be sure the filter is approved to reduce lead or contact NSF International at 800-NSF-8010 or www.nsf.org for information on performance standards for water filters.
- **Determine if you have interior lead plumbing or solder.** If your home/building was constructed prior to 1987, it is important to determine if lead solder or lead pipes are present inside your home. You can check yourself, hire a licensed plumber, or check with your landlord.
- **Replace plumbing fixtures and service lines containing lead.** Replace brass faucets, fittings, and valves that do not meet the current definition of “lead free” from 2014 (as explained above). Visit the NSF website at www.nsf.org to learn more about lead-containing plumbing fixtures.
- **Periodically clean your aerators.** Over time, particles and sediment can collect in the aerator screen. Regularly remove and clean aerators screens located at the tip of faucets and remove any particles.
- **Test your water for lead.** Contact an independent lab to have the drinking water tested for lead. The NJDEP maintains a list of certified labs. To access the list please visit <https://njems.nj.gov/DataMiner>, click **Search by Category** then **Certified Laboratories** from the Report Category drop down box. Then click the Submit button and under Certified Laboratories choose Drinking Water Certified Lead Labs.
- **Get your child tested.** Contact your local health department or healthcare provider to find out how you can get tested for lead if you are concerned about lead exposure. You can find out more about how to get your child tested and how to pay for it at <https://www.state.nj.us/health/childhoodlead/testing.shtml>.
- **Have an electrician check your wiring.** If grounding wires from the electrical system are attached to your pipes, corrosion may be greater.
- **Water softeners and reverse osmosis units** will remove lead from water but can also make the water more corrosive to lead solder and plumbing by removing certain minerals; therefore, the installation of these treatment units at the point of entry into homes with lead plumbing should only be done under supervision of a qualified water treatment professional.

Health Effects of Lead

Lead can cause serious health problems if too much enters your body from drinking water or other sources. It can cause damage to the brain and kidneys and can interfere with the production of red blood cells that carry oxygen to all parts of your body. The greatest risk of lead exposure is to infants, young children, and pregnant women. Scientists have linked the effects of lead on the brain with lowered IQ in children. Adults with kidney problems and high blood pressure can be affected by low levels of lead more than healthy adults. Lead is stored in the bones, and it can be released later in life. During pregnancy, the child receives lead from the mother's bones, which may affect brain development. Contact your local health department or healthcare provider to find out how you can get your child tested for lead if you are concerned about lead exposure. You can find out more about how to get your child tested and how to pay for it at <https://www.state.nj.us/health/childhoodlead/testing.shtml>.